



Omega Products International is proud to manufacture only the highest quality products with excellent warranty plans. Omega’s MAVS Bonding Mortars have multi-year extended warranties. The length of the warranty depends upon the combination of products used. The following warranties are available:

System and or Products Used	Years
<input type="checkbox"/> MAVS 1000 with Diamond Wall ^{1,2}	15
<input type="checkbox"/> MAVS 2000 with Diamond Wall ^{1,2}	20
<input type="checkbox"/> MAVS 3000 with Diamond Wall ^{1,2}	25
<input type="checkbox"/> Siena M300 with Diamond Wall ^{1,2}	25
<input type="checkbox"/> MAVS 1000 with Super Cement Fibered ^{1,2}	15
<input type="checkbox"/> MAVS 2000 with Super Cement Fibered ^{1,2}	20
<input type="checkbox"/> MAVS 3000 with Super Cement Fibered ^{1,2}	25
<input type="checkbox"/> Siena M300 with Super Cement Fibered ^{1,2}	25
<input type="checkbox"/> MAVS 1000 over non-Omega substrates ³	5
<input type="checkbox"/> MAVS 2000 over non-Omega substrates ³	10
<input type="checkbox"/> MAVS 3000 over non-Omega substrates ³	15
<input type="checkbox"/> Siena M300 over non-Omega substrates ³	15

Notes:

- 5 years added to the above-listed warranties when Omega AkroLoc, Admix 500, or PolyLoc admix is used in the Diamond Wall or Super Cement.
- 5 years added to the above-listed warranties when Omega AkroGuard water-resistive/air barrier is used.
- Approved, properly installed and prepared substrates, such as but not limited to CMU, pour-in-place concrete, and cement broad.

WARRANTY

This warranty applied to the Omega MAVS or Siena Bonding Mortars listed above.

Omega Products International warrants that the Omega MAVS Bonding Mortars manufactured by it, when properly applied by an applicator approved by Omega in strict accordance with Omega’s procedures and applicable specifications (as the case may be), shall be free from defects in material and shall perform to standards specified in Omega literature, specifications and appropriate published reports for a period of years listed above from the date of Omega’s original invoice to Omega’s supplier, distributor, contractor, applicator or owner, as the case may be; provided, however, that no warranty stated herein shall be

effective until and unless Omega has received payment in full for such products to this warranty. It is the responsibility of the owner, builder and/or contractor to obtain and understand Omega’s literature, specifications and appropriate published reports.

The above warranty shall NOT cover other products produced by Omega that are not MAVS or Siena Bonding Mortars even if listed under the warranty coverage description. Further, Omega makes no warranties whatsoever with respect to the workmanship or accuracy involved in the application of any Omega products warranted hereunder. Omega shall not be responsible for any incidental or consequential damages, as defined in Section 2-710 of the Uniform Commercial Code or any other applicable or successor law defining said terms, regardless of cause.

Omega makes no other warranty, express or implied, with respect to its products, nor with respect to its specifications, except as expressly stated herein. Further, OMEGA MAKES NO WARRANTY OF MERCHANTABILITY WITH RESPECT TO ITS PRODUCTS, AND FURTHER MAKES NO WARRANTY THAT THE PRODUCTS OF ITS MANUFACTURE ARE FIT FOR ANY PARTICULAR PURPOSE.

EXCLUSIVE REMEDY

Omega’s sole responsibility and liability under this warranty shall be to repair or replace, at its option, and by a contractor selected by it, the Omega product(s) warranted hereunder shown to be defective. Omega’s obligation shall be to return the Omega product(s) to a commercially accepted standard.

MAKING A CLAIM

To make a claim under this warranty, Omega must be notified in writing at P.O. Box 77220, Corona, California 92877-0107, within thirty (30) days of discovery of the alleged defect(s). Omega shall be allowed a reasonable time, access for its authorized representative to inspect the defect, and authorization to remove samples in order to perform testing deemed necessary by Omega to investigate and determine (a) if there is a defect and (b) the cause of the defect. The owner shall cause temporary repairs to be made if necessary to avoid further damage until the cause of the problem is determined and permanent repair recommendations can be made.

APPLYING FOR WARRANTY

To receive a written warranty, download the Application for a Written Warranty from www.omega-products.com or contact Omega Products. The project must be completed prior to submitting the warranty application. Upon review and approval of the warranty application, Omega will issue a MAVS written warranty for the project.

TECHNICAL ASSISTANCE

Technical assistance and information is available by visiting omega-products.com, calling Omega Products International at 951-737-7447 or FAX (951) 520-2594, or by e-mail at info@omega-products.com.